

2021-2022 Student Affairs End-of-the Year Report

COLLEGE POLICE

Please answer the following questions below to summarize your unit's highlights, accomplishments and challenges encountered in 2021-22. Please be detailed but please try to keep your response to no more than 1 page per question.

1. What are two or three of the greatest accomplishments of your unit this past year (2021-22)?

Parking: A huge thank you to Dispatcher Jazmin De La Cruz and CSO Esmeralda Curiel for getting an entirely new parking system up and running. Instead of contracting with 4 different companies we are now dealing with only 1 company and helping save the District money. With this new parking system we are able to have more control allowing us to answer questions and make changes in a more efficient manner. Implementing the system was no small feat, including setting up a dashboard, handheld computers, website, and new parking machine. There will still be 3 ways to purchase parking permits: daily permits at the parking machine (to include using a credit card), daily permit via ParkMobile, and semester permits online. With the new parking system we will also be more efficient in monitoring parking lots for compliance and ensuring people are parked in the proper parking lots on campus.

Training: Napa Valley College Police Department takes training very seriously. It takes well-trained Officers and Professional Staff to help within the communities they serve. In addition to the Peace Officer Standards and Training (POST) mandated classes our staff have gone above and beyond. This past fiscal year NVCPD staff participated in the following trainings: True Colors, Domestic Violence and Child Abduction, Racial Identity Profiling – Stop Data (AB953), Arrest and Control, Use of Force, Responding to an Active Shooter, Behavioral Threat Assessment, Callers in Crisis – Suicidal Callers, Level 2 Emergency Training, Tactical Life Saver, and Leadership, all of this along with our monthly range and de-escalation trainings. Prior to the ongoing training it is essential to get staff on boarded with the necessary tools and training for the job. Officer Austin Bradway and Campus Service Officer Alina Padilla both completed their field training programs and are now very active members of our campus community. Congratulations to both of you!

Community Policing: NVCPD continues outreach efforts in both the college and Napa communities. Our crime prevention program, including teaching classes, is a great way to connect with the community and help keep people safe. This past year the College Police Staff taught: Self-Defense, Pepper Spray, Active Shooter and Behaviors of Concern, Dealing with Difficult People, Communication and De-escalation, Safety on College Campuses, CLERY and Sexual Assaults on College Campuses, Campus Law Enforcement, Leadership, and Driver's Awareness. The college police is also very active getting involved around campus with things like: welcome back events, hiring committees, classroom orientations, and much more. Thank you to our community

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partners for helping us with events and outreach during both Sexual Assault Awareness Month and Dating/Domestic Violence Awareness Month. Community outreach continues with our annual participation and commitment to the Napa County Law Enforcement Special Olympics Torch Run and having a booth at Napa County's National Night Out.

2. What one or two areas needed greatest improvement, or what goals were you unable to accomplish for some reason?

The college police continues to have the same challenges moving forward as last year due to budget and IT issues. This includes not being able to get phase 2 of our cameras up and running. We also had almost completed the revamping of our Field Training Program, however due to the cyber-attack we lost all of the files associated with building the new program. CPD, along with much of the college, will be recovering for some years due to files lost in the cyber-attack.

With future NVC housing and the serious increase of crime nation-wide, the police department still needs to continue its growth. With more officers, the college police will be able to provide more hours of coverage. This patrol coverage will reduce off-hour property crimes and prepare us for the increase of calls, types of activity, and 24 hour policing consistent and necessary with on-campus housing.

3. Do you have any innovative ideas for your unit?

Transparency and feedback are essential in connecting with the community we serve. The College Police were able to implement an annual survey last year, and that needs to continue to be updated and revised in order to get important information and input from our public. Hopefully this year we will be able to create a QR code on a card to be given out to anyone who has an on-campus police contact. With that code the person will be able to take a survey and provide feedback about their experience and interaction allowing us to always grow and improve the way we do business. This year we will also be expanding the Safety Committee to ensure we are covering all of the safety needs on campus. Finally, the college police will be implementing an Advisory Committee built of college stakeholders and representatives to include members from historically underserved communities.

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4. How many students did your unit serve in the 2021-22 academic year?

During the fiscal year 2021-2022 (COVID year), the College Police responded to 17,659 calls for service, which is a 9% increase from the previous year. In addition to the calls for service, the college police provided direct service to 358 people at our service window, which is a 46% increase from the prior year. Also, staff provided \$2,725 worth of assistance to students and staff in the form of fingerprint services and motorists' assistance. The college police handled 57 found items, returning 21% of them.

5. Is there any other information you think is important to note?

During the fiscal year of 2021-2022 the COVID pandemic continued along with the remote environment and online learning. I really want to stop and thank all of the people who have been on campus keeping things operational and safe during this time. With the lack of people on campus there was a very strong need of continued reporting by our staff/students regarding suspicious or unusual activity/actions, along with the needed increase of patrol on campus by our college police.

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3. When was this information entered into TracDat?

No specific activity to report.

4. Name one or two things that were well done with your assessment efforts.

No specific activity to report.

5. Name one or two things that need improvement with your assessment efforts.

No specific activity to report.